

ANSWERS TO FREQUENTLY ASKED QUESTIONS

ABOUT TAHC EDUCATION ONLINE

What is TAHC Education Online?

TAHC Education Online is the name of our website – a website specifically designed and exclusively focused on helping you comply with the Texas DADS regulation regarding Administration and Alternate Administration Educational Training for Home and Community Support Services Agencies [HCSSA].

Who is behind TAHC Education Online?

The Texas Association for Home Care [TAHC] and Home Care Information Network [HCIN] partnered to create TAHC Education Online.

What's special about TAHC Education Online?

The website specifically addresses Administration and Alternate Administration Educational Training for Home and Community Support Services Agencies [HCSSA]. All courses are sold on an individual basis and provide credit towards meeting your HCSSA training requirements.

Who do I deal with when I need to order courses?

The Home Care Information Network [HCIN] operates the day-to-day functions. HCIN staff can help you get the online courses you need to satisfy your educational training requirement.

Who is responsible for delivering my online courses?

HCIN fulfills all your course subscriptions. All online courses are delivered over the Internet in a convenient rich media streaming-video format.

Is membership in TAHC a requirement for ordering TAHC Education Online courses?

No. Courses are available to all prospective and existing administrators and alternate administrators on a subscription basis, regardless of TAHC membership status. TAHC members do receive a discount on HCSSA course subscriptions – so if you are employed by an agency that is a TAHC member, you will be eligible for a discounted fee.

How long are the course subscriptions and how long can I access the courses online?

Subscriptions to the courses included in the Initial - Phase One curricula are valid for one [1] month following purchase. Subscriptions to all other courses, used for Initial - Phase Two and Continuing Education training, are valid for one [1] year following purchase.

Do courses listed on TAHC Education Online satisfy the Texas DADS regulation regarding Administration and Alternate Administration Educational Training for Home and Community Support Services Agencies [HCSSA]?

Yes, all courses provide administrative clock hour credits applicable to the HCSSA Administration and Alternate Administration Educational Training requirements.

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How can I prove that I completed my training requirement?

Following each course you will need to take an online post-test. After passing the post-test a certificate will be available for you to print. Each certificate includes an attestation from the Texas Association for Home Care, a recognized state association and approved HCSSA training provider, that you have completed the course. The certificate lists your name, course name, administrative hours and date you passed the test. Keep these printed certificates in a file for DADS review.

What if I loose the certificate? Can I re-print it later?

Yes, you simply login, access and print any or all of the certificates of the courses you have completed. They remain in the HCIN system for your convenience.

Can I get nursing credits as well?

Yes, many courses also provide continuing education [in the form of contact hours for nurses]. Refer to the course lists to see courses also offering nursing credits. Nursing credits, when applicable, are approved by the HomeCare Association of Louisiana, an approved provider of continuing nursing education by Louisiana State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission of Accreditation.